

Our Mission:
Improving lives by supporting choices of people through community partnerships and quality services.

Our Vision:
People with intellectual and developmental disabilities in Ross County are included in the community as equal citizens, are as independent as possible, know their rights and speak up for themselves and direct their own lives through informed choices and with needed supports.

Strategic Plan: A Vision for 2020

Supporting Choices



Goal:
Provide choices and remove obstacles for individuals with developmental disabilities and families of children with developmental disabilities to live the life they want.

Objectives:

- Increase self-advocacy efforts to existing groups and those yet to be formed.
- Encourage discovery and exploration of varied life experiences and activities.
- Ensure individuals have more control over their services and funding.
- Use a person-centered approach to help individuals envision and direct their lives.
- Increase natural supports and implement strategies to increase community integration.
- Educate and empower individuals to advocate for their rights.
- Provide clear information and education for parents and families regarding the services and supports we provide.

Community Partnerships



Goal:
Develop strong community relationships and grow existing partnerships.

Objectives:

- Establish our agency as a valuable resource to the community through communication and outreach efforts.
- Improve our communication and education efforts for employers and businesses.
- Increase collaborative efforts with school districts.
- Recognize and support providers as valued partners.
- Identify transportation needs and work with community partners to meet those needs.
- Expand efforts to include volunteers and community members and groups.
- Align marketing efforts to educate the community of the board, services, providers and supports.

Quality Services



Goal:
Deliver high quality services in innovative ways.

Objectives:

- Increase meaningful community employment opportunities for individuals.
- Highlight and celebrate positive outcomes and achievements.
- Increase opportunities for individuals to receive services in inclusive environments.
- Recruit, develop and maintain a highly qualified and talented workforce and provider pool.
- Recognize families as valued partners and increase variety and availability of services to families.
- Work to reduce waiting lists and find creative ways to meet needs with alternative resources.
- Increase availability and access to appropriate assistive technologies for individuals.

Leadership & Operations



Goal:
Align resources, build infrastructure, and provide leadership to support our agency's mission.

Objectives:

- Be good stewards of our fiscal resources by operating efficiently and effectively.
- Prudently invest in facilities and equipment to safely, effectively and efficiently serve individuals with developmental disabilities.
- Increase understanding of our agency as a whole and build connections between departments.
- Ensure sufficient resources for long-term sustainability.
- Maximize our education and use of technologies to achieve the most efficient service to individuals.